

## VALUE-ADDED SERVICES

Equinix is focused on providing superior customer and technical service.

### GET MORE FROM NETWORKING

Businesses are always exploring more efficient ways to improve day-to-day operations and pursue new growth opportunities. At the same time, their increasing dependency on the Internet brings security issues to the forefront, especially when it concerns data integrity and availability. The right combination of networking solutions and value-added services can help your business enhance performance and reliability, reduce costs and maximize ROI – and that's where Equinix® comes in.

As North America's largest neutral marketplace, Equinix has the people and the resources to help you get more from networking solutions. Best of all, our experienced and knowledgeable team works closely with you, providing the ongoing support you need to stay ahead of the competition.

Service provider and enterprise clients rely on Equinix for a complete set of customizable, value-added services for expert technical support, internet access, and Stratum 1 Timing.

### VALUE-ADDED SERVICES FOR BETTER PRODUCTIVITY

A strategic tool for driving profitability, outsourcing can not only extend your existing network and IT capabilities but also minimize your capital and operating investments. Equinix offers an entire portfolio of services in-house or through strategic partnerships, to help you better allocate resources and increase overall productivity.

**SingleCNXT®-i.** A single source for all your Internet-access needs lets you take advantage of competitive pricing from a diversity of providers.

**TechSmart® Technical Support.** Around-the-clock experienced and professional technical support when your IT team can't be there. The optional TechSmart Service Plan provides guaranteed response times and reduced hourly rates.

**Stratum 1 Timing.** A triple redundant timing reference source providing solutions for use with T1 Synchronization, Network Timing Protocol or Irig-B.

### HELPING YOU STAY AHEAD

Equinix delivers comprehensive colocation, interconnection and peering solutions in a neutral marketplace built for your business. Additionally, our bundled solutions combine rack space, power, and other products at one price for easy ordering. We give clients access to more markets than any other service provider, and more networks for bandwidth abundance and network redundancy.

Let us bring you the products and services, stability, security, and know-how you require to be successful in today's challenging business environment.

### CONTACT US

Talk to an Equinix representative to find out how your business can benefit from our experienced people and industry-leading resources. Contact us today at 888.892.0607 (USA or Canada) or 1.650.513.7600 (outside USA or Canada), or visit [www.Equinix.com](http://www.Equinix.com).

